

Subject: Your Europe Direct reply no 581416
Date: Tuesday, 31 August 2021 at 12:04:11 Eastern European Summer Time
From: Europe Direct Contact Centre
To: IOANNIS KOKKINIS

Dear Mr Kokkinis,

Thank you for contacting the Europe Direct Contact Centre.

On 16 December 2020, the European Parliament formally adopted [the revised Drinking Water Directive](#). The Directive will enter in force on 12 January 2021, and Member States will have two years to transpose it into national legislation.

The Directive laid down the essential quality standards at EU level. A total of 48 microbiological, chemical and indicator parameters must be monitored and tested regularly. In general, [World Health Organization's](#) guidelines for drinking water and the opinion of the [Commission's Scientific Advisory Committee](#) are used as the scientific basis for the quality standards in the drinking water.

When translating the Drinking Water Directive into their own national legislation, Member States of the [European Union](#) can include additional requirements e.g. regulate additional substances that are relevant within their territory or set higher standards. Member States are not allowed, nevertheless, to set lower standards as the level of protection of human health should be the same within the whole European Union.

For more information on the Drinking Water Directive, please consult the following link:
https://ec.europa.eu/environment/water/water-drink/legislation_en.html

In order to submit a complaint to the European Commission you must submit your complaint via the standard complaint form with the following information:

- describe exactly how you believe that national authorities have infringed Union law, and which is the Union law that you believe they have infringed
- give details of any steps you have already taken to obtain redress

Online Complaint Form: https://ec.europa.eu/assets/sg/report-a-breach/complaints_en/

For more information please consult the following link: https://ec.europa.eu/info/about-european-commission/contact/problems-and-complaints/complaints-about-breaches-eu-law/how-make-complaint-eu-level_en

We hope you find this information useful. Please contact us again if you have other questions about the European Union, its activities or institutions.

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Preferred contact language: en
 Alternative contact language: el
 Add to europe mailing list: Yes

Hi,
 I am a greek citizen, currently living in Zante, Greece. The water in this island is not drinkable and 100% of the population I have taken samples of my water that was like mud or other days white, and made requests to the local authority, the ministry

In the meantime I am paying for water as normal, but I am forced to :

1. Buy water to drink
2. Risk infections using the water provided
3. maintain my own infrastructure to keep water (tanks)

Based on the above, please, inform me :

1. What does good for human consumption means according to your definition, doesnt that mean, fit to drink ?
2. How can I have my matter resolved, and I dont mean my own house, i mean all the island, as this is happening everywhere.
3. Who is the right person to get an answer to my questions, if is not you.

With kind regards,
 Europe Direct Contact Centre
 We answer all questions about the EU



Information provided by Europe Direct is not legally binding.

We would like to ask you 4 questions about the information provided by Europe Direct.
 It should not take you more than 3 minutes to complete this survey: [here](#)



A safe and effective vaccine is our best chance to beat coronavirus and return to our normal lives. The European Commission has been working tirelessly to secure doses of potential vaccines that can be shared with all.

Learn more about the EU response to COVID-19:

https://ec.europa.eu/info/live-work-travel-eu/coronavirus-response_en

Find out about the health situation in other countries and plan your future journeys with 'Re-open EU': <https://reopen.europa.eu/en/>

<https://ec.europa.eu/info/live-work-travel-eu/coronavirus-response/safe-covid-19->

